



Job Title: Product Specialist Herd Management Systems

Reports to: Support Centre & Academy Manager

Direct Reports/Indirect Reports: N/A

### Who Are We?

Fullwood Packo Group design, manufacture and distribute state of the art milking equipment worldwide and for over 85 years have been recognised as being at the forefront of milking technology. Operating primarily out of Europe with the operations based in the United Kingdom (Ellesmere, Shropshire) we have a strong European customer base and are now looking for In-House Legal Counsel to support and advise the UK & European business as it rapidly grows market share and executes its ambitious international growth plans

### Job Summary

Working as part of a close-knit team your role will encompass:

- Providing support to the complete range of herd management programs and applications.
- Providing helpdesk support to our national and international distributor and dealer network.
- Develop, organize and deliver training to distributors, dealers and other industry stake holders.
- Is part of the helpdesk structure during office Hrs.
- Maintaining accurate documentation and reports during and after site visits
- Participate, where required, in the development program of the Herd management systems and its applications.
- Carry out HMS commissioning, in accordance with company procedures, throughout the UK and, when required, overseas.

### Education and experience:

#### Essential:

- Farming knowledge – HNC / Diploma level
- Minimum 3 years' experience in similar position
- Independent and solution-focused
- Ability to travel as needed (25%- 40% per month) to deliver training
- Ability to work independently with effective communication and interpersonal skills
- Ability to think flexibly and adaptively to challenging situations
- Maintain a professional conduct and behaviours at all times

#### Desirable

- Experience in the agricultural sector and the dairy industry – an understanding of the issues and applications of the products would be beneficial
- Experienced in a classroom/ online training environment
- Experience in Agricultural software programs



- Knowledge of an additional European language

### What We Offer

- A fulltime permanent position
- An exciting position in an interesting innovative area with a growing, international company.
- Part of a proactive and dynamic team
- 37.5 weekly flexible working hours
- Competitive salary
- 25 days + bank holidays
- Contributory pension scheme
- The possibility to develop yourself in an organisation with a flat structure and entrepreneurial attitude.

### Applications

Via Indeed or via our website

For more information about Fullwood Packo Group please take a look at our website [www.fullwoodpacko.com](http://www.fullwoodpacko.com).

Closing date for applications is 22/02/2019

STRICTLY NO AGENCIES