

Job Description

Job Title: Customer Support Engineer - Ireland

Department: Engineering

Reporting to: Fullwood Support Centre & Academy Ireland

Job Summary

Who Are We?

Fullwood Packo Dairy Group design, manufacture and distribute state of the art milking equipment worldwide and for over 85 years have been recognised as being at the forefront of milking technology. Operating primarily out of Europe with the operations based in the United Kingdom (Ellesmere, Shropshire). We have a strong Irish customer base and are now looking to strengthen our Irish dealer support structure for our complete Cooling and Milking product range.

Job Description

Working as part of a close-knit team your role will encompass: -

- Providing a complete Engineering and Technical Support Service for our range of milking and cooling equipment throughout Ireland.
- Developing, organising and delivering technical training on all Fullwood Packo products and services.
- Assist in a supervisory or training role to help with the practical installation of new equipment on site.
- Maintaining accurate documentation and reports during and after site visits
- Participate, where required, in the development program of equipment and systems.
- Carry out commissioning of Automatic and Automated Milking Systems, in accordance with company procedures, throughout Ireland and, when required, overseas.

Education and experience:

Essential:

- Engineering/Electrical qualification with excellent computer skills
- Automation experience - PLC / Programming experience; Siemens
- Mechanical skills – assembly and basic skills for assembling and fixing equipment
- Minimum 3 years' experience in similar position
- Independent and solution-focused
- Ability to work alone is essential along with effective communication and interpersonal skills

Desirable:

- Experience in the agricultural sector – an understanding of the issues and applications of the products would be beneficial
- Knowledge of an additional European language

We offer:

- An exciting position in an interesting innovative area with a growing, international company.
- The possibility to develop yourself in an organisation with a flat structure and entrepreneurial attitude.
- Competitive salary, company vehicle plus other benefits.

Applications

Via Email at HR-UK@fullwoodpacko.com or our website

For more information about Fullwood Packo Group please take a look at our website www.fullwoodpacko.com.